



2024 National Financial Capability Study State-by-State Survey Instrument

Note:

• Changes to the NFCS State-by-State Survey are footnoted in this document. Footnotes are labeled with the year that the change was implemented (2024, 2021, 2018, 2015 or 2012).

Sample Characteristics:

- $N \approx 500$ respondents per state (plus D.C.)
- Quotas within each state by:
 - Age
 - Gender
 - Income
 - Ethnicity
 - Education

Coding Notes:

- For all questions in the survey except A3a:
 - Code 98 = Don't know
 - Code 99 = Prefer not to say
- For A3a:
 - Code 999 = Prefer not to say
- For questions that have been modified, answer codes may differ among waves.

#	Wel)	You're invited to	participate in	this research survey.

Please be assured that **all of your answers will be completely ANONYMOUS and CONFIDENTIAL**. Therefore, please try to answer these questions as openly and honestly as possible.

A1a) [SECTION A: DEMOGRAPHICS & CLASSIFICATION QUESTIONS]

A2) Please enter your 5-digit home zip code.

#

[EDIT: 00001-99998]

[LOAD ALL GEO INFORMATION TO DATA] [CHECK TOTAL STATE QUOTA, IF FULL, TERMINATE]

 $(A50)^1$ Do you describe yourself as a man, a woman, or in some other way?

Man	1
Woman	
Some other way	

[

A50a)² [BUILDER: PUNCH GENDER FROM Q.A50; IF Q.A50 = 3, RANDOMLY ASSIGN TO MALE OR FEMALE

Male1
Female2]

¹ 2021: New question. Replaces A3 (binary gender) from 2018.

² 2021: Binary gender for quotas and weighting to maintain comparability with previous years.

$(A3a)^3$ What is your age?

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[DROP DOWN MENU; PUNCH SHOULD MATCH AGE]

[13	
14	
15	
16	
17	
18	
19	
20	
<i>etc</i> .	<i>etc</i> .
97	
98	
99	
100	
101 or older	
Prefer not to say	

[IF Q.A3a = 13-17, 999 (REF), TERMINATE]

A50b)⁴ [BUILDER: CREATE GENDER/AGE NET FROM Q's A50a & A3a:

Male 18-24	1
Male 25-34	2
Male 35-44	3
Male 45-54	
Male 55-64	5
Male 65+	6
Female 18-24	7
Female 25-34	
Female 35-44	9
Female 45-54	
Female 55-64	
Female 65+	

CHECK GENDER/AGE QUOTA, IF FULL, TERMINATE]

³ 2012: Changed from age ranges in 2009 to continuous years in 2012. Tracking comparisons can be made by coding individual years into the age ranges used in 2009.

⁴ 2021: Binary gender/age net for quotas and weighting to maintain comparability with previous years.

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A4)⁵ Which of the following best describes your race or ethnicity?

Select all that apply.

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[CODE 99 EXCLUSIVE] [BUILDER: NOTE PUNCH 7 IS NOT IN ORDER]

White or Caucasian	1
Black or African-American	2
Hispanic or Latino/a	3
Asian	4
Native Hawaiian or other Pacific Islander	7
American Indian or Alaska Native	5
Other	6
Prefer not to say	
5	

[IF Q.A4 = 99 (REF), TERMINATE]

A4a)⁶ [BUILDER: PUNCH ETHNICITY QUOTA

IF SINGLE RESPONSE:

IF $Q.A4 = 1$, PUNCH 1
IF Q.A4 = 2, PUNCH 2
IF $Q.A4 = 3$, PUNCH 3
IF $Q.A4 = 4$, PUNCH 4
IF $Q.A4 = 7$, PUNCH 4
IF $Q.A4 = 5$ or 6, PUNCH 5
IF MULTIPLE RESPONSES:
IF $Q.A4 = 3$, PUNCH 3
IF $Q.A4 = 4$ AND 7 ONLY, PUNCH 4
IF Q.A4 NE 3 OR (NE 4 AND 7 ONLY), PUNCH 5

White non-Hispanic	.1
Black non-Hispanic	.2
Hispanic (alone or in combination)	
Asian/Pacific Islander non-Hispanic	
Other non-Hispanic (American Indian, Other, 2+ ethnicities)	

CHECK ETHNICITY QUOTA, IF FULL, TERMINATE]

⁵ 2015: Changed "Asian/Pacific Islander" into two separate categories. Tracking comparisons can be made by coding into 2012 categories. Minor wording changes (from "Native American" in 2012 to "American Indian" in 2015). ⁶ 2015: Programming logic updated to correspond to changes to A4 (ethnicity).

[M]

[IF Q.A4a = 2 (BLACK), ASK; OTHERWISE, SKIP TO Q.A52] A51)⁷ With which of the following heritages do you most identify?

Select all that apply.

[CODE 99 EXCLUSIVE] [DISPLAY HEADERS; IN TWO COLUMNS WITH BREAKS AS SHOWN]

	[]
American:	Caribbean:
African-American or American1	Bahamian
	Barbadian41
African:	Belizean
Cape Verdean10	Bermudan
Ethiopian11	British Caribbean 44
Ghanaian12	Cuban
Kenyan13	Dominican
Liberian14	Dutch Caribbean47
Nigerian 15	Haitian 48
Senegalese	Jamaican 49
Sierra Leonean17	Trinidadian and Tobagonian50
Somali	U.S. Virgin Islander
South African	-
Sudanese	
Ugandan21	Other
Zimbabwean	Prefer not to say

[IF Q.A4a = 3 (HISPANIC), ASK; OTHERWISE, SKIP TO Q.A53]

A52)⁸ With which of the following heritages do you most identify?

Select all that apply.

[CODE 99 EXCLUSIVE] [DISPLAY IN TWO COLUMNS WITH BREAKS AS SHOWN]

	ſM	1
Argentinian1	Panamanian 1	3
Bolivian2	Paraguayan 1	4
Chilean	Peruvian 1	
Colombian4	Puerto Rican 1	6
Costa Rican5	Salvadoran 1	7
Cuban	Spanish 1	8
Dominican7	Uruguayan 1	
Ecuadorian8	Venezuelan 2	20
Guatemalan9		
Honduran 10		
Mexican 11	Other	0
Nicaraguan12	Prefer not to say9	19

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⁷ 2021: New question.

⁸ 2021: New question.

[#]

[M]

[IF Q.A4a = 4 (ASIAN/PAC. ISL.), ASK; OTHERWISE, SKIP TO Q.A60] A53)⁹ With which of the following heritages do you most identify?

Select all that apply.

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[CODE 99 EXCLUSIVE] [DISPLAY HEADERS; IN THREE COLUMNS WITH BREAKS AS SHOWN]

Asian:	Asian (cont'd):	Pacific Islander:
Bangladeshi 1	Laotian12	Fijian 40
Bhutanese2	Malaysian13	Guamanian or Chamorro 41
Burmese3	Mongolian14	Marshallese 42
Cambodian4	Nepalese15	Native Hawaiian 43
Chinese 5	Okinawan16	Samoan 44
Filipino 6	Pakistani17	Tongan 45
Hmong7	Sri Lankan18	
Indian 8	Taiwanese19	
Indonesian9	Thai20	
Japanese 10	Vietnamese21	Other
Korean 11		Prefer not to say

A60)¹⁰ Do you identify as Middle Eastern or North African?

Yes	1
No	2
Prefer not to say	
Telef not to suy	·

[IF Q.A60 = 99 (REF), TERMINATE]

A5)^{11,12} What was the highest level of education that you completed?

Did not complete high school	1
High school graduate – regular high school diploma	
High school graduate – GED or alternative credential	3
Some college, no degree	4
Associate's degree	
Bachelor's degree	
Post graduate degree	
Prefer not to say	

[IF Q.A5 = 99 (REF), TERMINATE] [CHECK EDUCATION QUOTA, IF FULL, TERMINATE]

⁹ 2021: New question.

¹⁰ 2024: New question.

¹¹ 2012: Changed "high school graduate" into two separate categories (regular diploma and GED). Tracking comparisons between 2012 and 2009 can be made by coding into 2009 categories.

¹² 2015: Changed "some college" and "college graduate" into three separate categories ("some college, no degree," "associate's degree," and "bachelor's degree"). Minor wording changes (from "last year of education" and "post graduate education" in 2012 to "highest level of education" and "post graduate degree" in 2015).

#	A6)	What is your marital status?	
		Married Single Separated Divorced Widowed/widower Prefer not to say	2 3 4 5
		[IF Q.A6 = 99 (REF), TERMINATE]	
#	A7)	Which of the following describes your current living arrangements?	
		I am the only adult in the household I live with my spouse/partner/significant other I live in my parents' home I live with other family, friends, or roommates Prefer not to say	2 3 4
		[IF Q.A7 = 99 (REF), TERMINATE]	
#	A7a)	[BUILDER: PUNCH MARITAL STATUS VARIABLE: If Q.A6 = 1, PUNCH MARRIED If Q.A6 = $2 - 5$ AND Q.A7 = 2, PUNCH LIVING WITH PARTNER If Q.A6 = $2 - 5$ AND Q.A7 = 1, 3, or 4, PUNCH SINGLE	
		Married Living with partner Single	2
	A7aa)	[BUIILDER: CREATE CVAR FOR SURVEY:	
		IF Q.A7a = 1, PUNCH CODE 1 IF Q.A7a = 2, PUNCH CODE 2	
		spouse partner	

A11)¹³ How many children do you have who are financially dependent on you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner]?

Please include children not living at home, and step-children as well.

1	1
2	2
3	
4 or more	
No financially dependent children	5
Do not have any children	
Prefer not to say	

[IF Q.A11 = 99 (REF), TERMINATE]

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A8)¹⁴ What is [IF Q.A7a = 3 INSERT: your approximate annual income/ IF Q.A7a = 1, 2 INSERT: your household's approximate annual income], including wages, tips, investment income, public assistance, income from retirement plans, etc.?

Would you say it is...

Less than \$15,000	1
At least \$15,000 but less than \$25,000	
At least \$25,000 but less than \$35,000	
At least \$35,000 but less than \$50,000	
At least \$50,000 but less than \$75,000	
At least \$75,000 but less than \$100,000	
At least \$100,000 but less than \$150,000	7
At least \$150,000 but less than \$200,000	8
At least \$200,000 but less than \$300,000	9
\$300,000 or more	10
Don't know	
Prefer not to say	

[IF Q.A8 = 98 (DK) OR 99 (REF), TERMINATE] [CHECK INCOME QUOTA, IF FULL, TERMINATE]

AM21)¹⁵Have you ever been a member of the U.S. Armed Services, either in the active or reserve component?

Currently a member of the U.S. Armed Services	1
Previously a member of the U.S. Armed Services	
Never a member of the U.S. Armed Services	
Prefer not to say	
1 10101 100 00 0 uj	

¹³ 2012: Changed question order (appears earlier in the survey than in 2009).

¹⁴ 2021: Changed "\$150,000 or more" into three separate categories. Tracking comparisons can be made by coding into 2018 categories.

¹⁵ 2012: Military question added to State-by-State survey. See note that follows question X3.

X3)¹⁶ [BUILDER: PUNCH QUESTIONNAIRE VERSION:

IF Q.AM21 = 1, PUNCH 2 (MILITARY) ALL OTHERS, PUNCH 1 (CORE)

Note on Military Questions:

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• Depending on their military status, respondents were also shown military-specific wording for several questions, as indicated in the programming instructions in this document.

A9) Which of the following best describes your current employment or work status?

Self-employed	1
Work full-time for an employer [IF Q.AM21 = 1 INSERT: or the n	
Work part-time for an employer [IF Q.AM21 = 1 INSERT: or the n	nilitary]3
Homemaker	4
Full-time student	5
Permanently sick, disabled, or unable to work	6
Unemployed or temporarily laid off	7
Retired	8
Prefer not to say	
-	

[IF Q.A9 = 99 (REF), TERMINATE]

A40)¹⁷ [IF Q.A9 = 1-3 (EMPLOYED) DISPLAY] In addition to your main employment, did you also do other work for pay in the <u>past 12 months</u>?

[IF Q.A9 = 4-8 (NOT EMPLOYED) DISPLAY] Did you do any work for pay in the past 12 months?

Yes	1
No	
Don't know	
Prefer not to say	
Prefer not to say	

¹⁶ 2021: Programming logic updated to accommodate deletion of AM22 (spouse military status).

¹⁷ 2018: New question.

ŧ	A10) ¹⁸	[IF Q.A7a = 1 OR 2, ASK; OTHERWISE, SKIP TO Q.A10a] Which of the following best describes your [IF Q.A7a = 1 INSERT: spouse's/ IF Q.A7a = 2 INSERT: partner's] current employment or work status?
		Self-employed1Work full-time for an employer2Work part-time for an employer3Homemaker4Full-time student5Permanently sick, disabled, or unable to work6Unemployed or temporarily laid off7Retired8Prefer not to say99
		[IF Q.A10 = 99 (REF), TERMINATE]
ŧ	A10a)	[BUILDER: HOUSEHOLD RETIREMENT STATUS:
		IF Q.A9 = 1 – 3, PUNCH NON-RETIRED HOUSEHOLD IF ((Q.A7a = 3 AND Q.A9 = 4 – 7) OR (Q.A7a = 1, 2 AND Q.A9 = 4 – 7 AND Q.A10 = 1 – 7)), PUNCH NON-RETIRED HOUSEHOLD IF Q.A9 = 8, PUNCH RETIRED-HOUSEHOLD – RESPONDENT RETIRED IF Q.A7a = 1, 2 AND Q.A9 = 4 – 7 AND Q.A10 = 8, PUNCH RETIRED HOUSEHOLD – RESPONDENT NOT WORKING AND SPOUSE RETIRED
		Non-retired household
ŧ	A21) ^{19,2}	[IF Q.A5 = 2, 3, 4, 5 (HS GRAD, SOME COLLEGE, ASSOCIATE'S DEGREE) AND Q.A9 NE 5 (NOT FT STUDENT), ASK; OTHERWISE, SKIP TO Q.A14] ⁰ Are you a part-time student taking courses for credit?
	,	Yes
ŧ	A14)	[IF Q.A7a = 1, 2, ASK; OTHERWISE, SKIP TO Q.A41] Who in the household is most knowledgeable about saving, investing and debt?
		You

¹⁸ 2021: Programming logic updated to accommodate deletion of AM22 (spouse military status).
¹⁹ 2012: New question.
²⁰ 2015: Question base updated to correspond to changes to A5 (education).

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#	A41) ²¹	What was the highest level of education completed by the person or any of the people who r you?	aised
		Did not complete high school1High school graduate/GED2Some college, no degree3Associate's degree4Bachelor's degree5Post graduate degree6Don't know98Prefer not to say99	
#	A61) ²²	Do you have parents or older relatives who are financially dependent on you [IF Q.A7a = 1] or your spouse/ IF Q.A7a = 2 INSERT: or your partner]?	INSERT:
		Please include financially dependent parents/older relatives who are not living with you.	
		Yes	
#	A16)	[END OF SCREENER]	

- ²¹ 2018: New question.²² 2024: New question.

J) [SECTION J: FINANCIAL ATTITUDES & BEHAVIORS]

- # Ja) These days, a lot of people are thinking about financial issues. We are interested in your opinions on some of these issues.
- # J1) Overall, thinking of your assets, debts and savings, how satisfied are you with your current personal financial condition?

Please use a 10-point scale, where 1 means "Not At All Satisfied" and 10 means "Extremely Satisfied."

Not At All Satisfied 1	2	3	4	5	6	7	8	9	Extremely Satisfied 10	Don't know	Prefer not to say
1	2	3	4	5	6	7	8	9	10	98	99

J2) When thinking of your financial investments, how willing are you to take risks?

Please use a 10-point scale, where 1 means "Not At All Willing" and 10 means "Very Willing."

Not At All Willing 1	2	3	4	5	6	7	8	9	Very Willing 10	Don't know	Prefer not to say
1	2	3	4	5	6	7	8	9	10	98	99

J3) Over the <u>past year</u>, would you say [IF Q.A7a = 3 INSERT: your spending/ IF Q.A7a = 1, 2 INSERT: your household's spending] was less than, more than, or about equal to [IF Q.A7a = 3 INSERT: your income/ IF Q.A7a = 1, 2 INSERT: your household's income]?

Please do not include the purchase of a new house or car, or other big investments you may have made.

Spending less than income	
Spending more than income	
Spending about equal to income	
Don't know	
Prefer not to say In a <u>typical month</u> , how difficult is it for you to cover your	
In a <u>typical month</u> , how difficult is it for you to cover your	expenses and pay all your b
In a <u>typical month</u> , how difficult is it for you to cover your Very difficult	expenses and pay all your b
In a <u>typical month</u> , how difficult is it for you to cover your Very difficult Somewhat difficult	expenses and pay all your b
In a <u>typical month</u> , how difficult is it for you to cover your Very difficult	expenses and pay all your b

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J4)

#	J40) ²³	In the <u>past 12 months</u> , which one of the following best describes [IF Q.A7a = 3 income/ IF Q.A7a = 1 INSERT: your and your spouse's income/ IF Q.A7a = 2 If your partner's income]?	
		Roughly the same amount each month	1
		Occasionally varies from month to month	
		Varies quite often from month to month	
		Don't know	
		Prefer not to say	
		Freier not to say	
#	J5)	Have you set aside emergency or rainy day funds that would cover your expense	es for <u>3 months</u> , in
		case of sickness, job loss, economic downturn, or other emergencies?	
		Yes	1
		No	2
		Don't know	
		Prefer not to say	
#	J6)	[IF Q.A11 = 1, 2, 3, 4 (FINANCIALLY DEPENDENT CHILD), ASK; OTHER Q.J8] Are you setting aside any money for your children's college education?	WISE, SKIP TO
#		Yes	1
		No	
		Don't know	
		Prefer not to say	
		[IF Q.A10a = 1 (NOT RETIRED), ASK; OTHERWISE SKIP TO Q.J9]	
#	J8)	Have you ever tried to figure out how much you need to save for retirement?	
		Yes	1
		No	2
		Don't know	
		Prefer not to say	99
#	J9)	[IF Q.A10a = 2, 3 (RETIRED), ASK; OTHERWISE, SKIP TO Q.J10] [IF Q.A10a = 2 DISPLAY] Before you retired, did you try to figure out how mu save for retirement?	ich you needed to
			$7_{\circ} = 2$ INCEDT.
		[IF Q.A10a = 3 DISPLAY] Before your [IF Q.A7a = 1 INSERT: spouse/ IF Q.A partner] retired, did you try to figure out how much you needed to save for retire	
		Yes	1
		No	2
		Don't know	
		Prefer not to say	

²³ 2018: New question.

J10) In the <u>past 12 months</u>, [IF Q.A7a = 3 INSERT: have you/ IF Q.A7a = 1, 2 INSERT: has your household] experienced a large drop in income which you did not expect?

Yes	1
No	
Don't know	
Prefer not to say	

J20)²⁴ How confident are you that you could come up with \$2,000 if an unexpected need arose within the <u>next month</u>?

I am certain I could come up with the full \$2,000	1
I could probably come up with \$2,000	
I could probably not come up with \$2,000	
I am certain I could not come up with \$2,000	
Don't know	
Prefer not to say	

[IF Q.J20 = 1, 2, 3, 98, 99 (ALL EXCEPT CERTAIN COULD NOT), ASK; OTHERWISE, SKIP TO Q.J61]

J60)²⁵ If you had to come up with \$2,000 in the <u>next month</u> to cover an unexpected expense, where would you get the money from?

Select all that apply.

[RANDOMIZE - ANCHOR CODES 90, 98, 99; CODES 98, 99 EXCLUSIVE]

	[M]
Take it from money I have saved	1
Put it on a credit card	2
Borrow from family/friends	3
Take out a loan	4
Withdraw from a retirement account	5
Work more to get more income	6
Sell something I own (e.g., jewelry, car, etc.) to get the money	7
Other	90
Don't know	
Prefer not to say	

J61)²⁶ In the <u>past 5 years</u>, have increased food costs caused [IF Q.A7a = 3 INSERT: you/ IF Q.A7a = 1 OR 2 INSERT: your household] to cut back on other spending?

Yes	1
No	•
Don't know	
Prefer not to say	

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²⁴ 2012: New question.

²⁵ 2024: New question.

²⁶ 2024: New question.

J62)²⁷ In the <u>past 5 years</u>, have you experienced any severe weather events (e.g., hurricanes, wildfires, tornadoes, etc.) that affected your personal finances?

Yes	1
No	2
Don't know	
Prefer not to say	

J32)²⁸ How would you rate your current credit record?

Very bad	1
Bad	2
About average	
Good	
Very good	
Don't know	
Prefer not to say	

J33)²⁹ How strongly do you agree or disagree with the following statement?

Please give your answer on a scale of 1 to 7, where 1 = "Strongly Disagree," 7 = "Strongly Agree," and 4 = "Neither Agree Nor Disagree". You can use any number from 1 to 7.

		Strongly Disagree 1	2	3	Neither Agree nor Disagree 4	5	6	Strongly Agree 7	Don't know	Prefer not to say
J33_40) ³⁰	Thinking about my personal	1	2	3	4	5	6	7	98	99
	finances can make me feel									
	anxious									

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J63)³¹ How much time do you typically spend thinking about and dealing with issues and problems related to your personal finances?

Please report approximate hours per week.

0 hours per week	1
1 hour	
2 hours	3
3 to 4 hours	4
5 to 9 hours	5
10 to 19 hours	6
20+ hours per week	7
Don't know	
Prefer not to say	
5	

²⁷ 2024: New question.

- ²⁹ 2015: New question.
- ³⁰ 2018: New question.
- ³¹ 2024: New question.

²⁸ 2015: New question.

[IF Q.A9 = 1-3 (EMPLOYED) AND Q.J63 = 2 – 7 (1 HOUR OR MORE), ASK; OTHERWISE, SKIP TO Q.J41]
[ONLY DISPLAY MENTIONS IN Q.J64 THAT ARE LESS THAN OR EQUAL TO Q.J63; ALWAYS DISPLAY CODES 98, 99]
You indicated you typically spend [INSERT JUST THE NUMBER OF HOURS FROM Q.J63]

J64)³² You indicated you typically spend [INSERT JUST THE NUMBER OF HOURS FROM Q.J63] hour[IF Q.J63 = 2-7 INSERT: s] per week thinking about and dealing with issues and problems related to your personal finances.

How many of these hours occur at work?

Please report approximate hours per week.

0 hours per week	1
1 hour	
2 hours	3
3 to 4 hours	4
5 to 9 hours	5
10 to 19 hours	6
20+ hours per week	7
Don't know	98
Prefer not to say	99

J41)³³ How well do these statements describe you or your situation?

[RANDOMIZE]

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#

		Does not describe me at all	Describes me very little	Describes me somewhat	Describes me very well	Describes me completely	Don't know	Prefer not to say
J41_1)	Because of my money situation, I feel like I will never have the things I want in life	1	2	3	4	5	98	99
J41_2)	I am just getting by financially	1	2	3	4	5	98	99
J41_3)	I am concerned that the money I have or will save won't last	1	2	3	4	5	98	99

$J42)^{34}$ How often do these statements apply to you?

[RANDOMIZE]

		Never	Rarely	Sometimes	Often	Always	Don't know	Prefer not to say
J42_1)	I have money left over at the end of the month	1	2	3	4	5	98	99
J42_2)	My finances control my life	1	2	3	4	5	98	99

³² 2024: New question.

³³ 2018: New questions.

³⁴ 2018: New questions.

#	J43) ³⁵	If you were to set a financial goal for yourself today, how confident are you in you it?	our ability to achieve
		Not at all confident	1
		Not very confident	2
		Somewhat confident	
		Very confident	
		Don't know	
		Prefer not to say	99
#	J65) ³⁶	Do you believe you were targeted in a financial fraud or scam in the past year?	
		Yes	1
		No	2
		Don't know	
		Prefer not to say	99
		[IF Q.J65 = 1 (YES), ASK, OTHERWISE, SKIP TO Q.J14]	
#	J66) ³⁷	Did you lose any money as a result of the fraud or scam?	
		Yes	1
		No	
		Don't know	
		Prefer not to say	

J14) [END OF SECTION J]

 ³⁵ 2018: New question.
 ³⁶ 2024: New question.
 ³⁷ 2024: New question.

B)	[SECTION B: BANKING]
B1)	[DISPLAY Q's B1 AND B2 ON SAME SCREEN] [IF Q.A7a = 3 INSERT: Do you/ IF Q.A7a = 1, 2 INSERT: Does your household] have a checking account?
	Yes
	Don't know
B2)	[IF Q.A7a = 3 INSERT: Do you/ IF Q.A7a = 1, 2 INSERT: Does your household] have a savings account, money market account, or CDs?
	Yes
	Don't know
B4)	[IF Q.B1 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.B41] Do you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] overdraw your checking account occasionally?
	Yes1
	No
B41) ³⁸	[IF Q.B1 OR Q.B2 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.B60] How often do you access your checking or savings account in the following ways?
	Never Sometimes Frequently Don't know Prefer not to say
B41	1) Online banking with a laptop or desktop 1 2 3 98 99 computer
B41_	_2)Mobile banking with text messaging, mobile app, or Internet browser or email on a mobile phone1239899
	B1) B2)

³⁸ 2018: New questions.

B60)³⁹ How strongly do you agree or disagree with the following statement?

Please give your answer on a scale of 1 to 7, where 1 = "Strongly Disagree," 7 = "Strongly Agree," and 4 = "Neither Agree Nor Disagree". You can use any number from 1 to 7.

	Strongly Disagree 1	2	3	Neither Agree nor Disagree 4	5	6	Strongly Agree 7	Don't know	Prefer not to say
I trust that banks will treat me fairly	1	2	3	4	5	6	7	98	99

B14) [MOVED TO END OF SECTION C]

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B31)^{40,41} How often do you use your mobile device to pay for a product or service <u>in person</u> at a store, gas station, or restaurant (e.g., by waving/tapping your mobile device over a sensor at checkout, scanning a barcode or QR code using your mobile device, or using some other mobile app at checkout)?

Frequently	1
Sometimes	2
Never	
Don't know	
Prefer not to say	
- 10101 1100 00 Sulf	

B42)^{42,43} How often do you use your mobile device to transfer money to another person?

Frequently	1
Sometimes	
Never	3
Don't know	
Prefer not to say	

B43)⁴⁴ How often do you use websites or apps to help with financial tasks such as budgeting, saving, or credit management (e.g., GoodBudget, Mint, Credit Karma, etc.)?

Please do not include websites or apps for making payments or money transfers.

Frequently	1
Sometimes	2
Never	
Don't know	
Prefer not to say	

³⁹ 2024: New question.

⁴⁰ 2015: New question. Replaces B22_8 from 2012.

⁴¹ 2024: Minor wording changes (replaced "mobile phone" with "mobile device").

⁴² 2018: New question.

⁴³ 2024: Minor wording changes (replaced "mobile phone" with "mobile device").

⁴⁴ 2018: New question.

B61)⁴⁵ Would you be interested in getting financial advice from AI (artificial intelligence)?

Yes	1
No	
Don't know	
Prefer not to say	
There hot to buy	

B16) [END OF SECTION B]

⁴⁵ 2024: New question.

#	C)	[SECTION C: RETIREMENT ACCOUNTS]
#	Ca)	The following are questions about retirement accounts and pensions. Please answer to the best of your knowledge. If you really do not know the answer, please select "don't know."
#	C1) ⁴⁶	Do you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] have any retirement plans through a current or previous employer, like a pension plan [IF Q.X3 = 2 INSERT: , a Thrift Savings Plan (TSP),] or a 401(k)? Yes
		No
#	C2)	[IF Q.C1 = 1 (YES) AND Q.A7a = 1, 2, ASK; OTHERWISE, SKIP TO Q.C3] Were these plans provided by your employer or your [IF Q.A7a = 1 INSERT: spouse's/ IF Q.A7a = 2 INSERT: partner's] employer, or both?
		Your employer
#	C3)	[IF Q.C1 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.C4] Are any of these retirement plans the kind where you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] get to choose how the money is invested?
		Yes
#	C4) ^{47,48}	Do you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] have any other retirement accounts NOT through an employer, like an IRA, Keogh, SEP, or any other type of retirement account that you have set up yourself?
		Yes

⁴⁶ 2012: The base for all questions in this section (C1 through C11) changed from *non-retired households* in 2009 to *all respondents* in 2012. Tracking comparisons to 2009 can be made by looking at the responses of only non-retired households (A10a = 1) in 2012 and 2015.

⁴⁷ 2015: Minor wording changes (added "myRA" to list of examples).

⁴⁸ 2018: Minor wording changes (removed "myRA" from list of examples).

#	C5)	[IF Q.C3 = 1 OR Q.C4 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.B14a] Do you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] regularly contribute to a retirement account like a [IF Q.X3 = 2 INSERT: Thrift Savings Plan (TSP),] 401(k) or IRA?
		Yes
#	C10)	[DISPLAY Q's C10 & C11 ON SAME SCREEN] In the <u>last 12 months</u> , have you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] taken a loan from your retirement account(s)?
		Yes
#	C11)	In the <u>last 12 months</u> , have you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partner] taken a hardship withdrawal from your retirement $account(s)$?
		Yes. 1 No 2 Don't know 98 Prefer not to say 99
#	B14a) ⁴⁹	[IF Q.B1 OR B2 = 1, 98, 99 (YES, DK, REF), ASK; OTHERWISE, SKIP TO Q.C16] Not including retirement accounts, [IF Q.A7a = 3 INSERT: do you / IF Q.A7a = 1, 2 INSERT does

your household] have any investments in	ave any investments in
---	------------------------

		Yes	No	Don't know	Prefer not to say
B14a_1) ⁵⁰	Stocks, bonds, mutual funds, or other securities	1	2	98	99
B14a_60) ⁵¹	Crypto	1	2	98	99

C16) [END OF SECTION C]

⁵¹ 2024: New question.

⁴⁹ 2015: Changed question order (appears later in the survey than in 2012).
⁵⁰ 2024: Formerly question B14. Changed format from a single question ("Not including retirement accounts, do you have any investments in stocks, bonds, mutual funds, or other securities?") to a grid.

E) [SECTION E: HOME & MORTGAGES]

#	Ea_1) ⁵²	Do you [IF Q.A7a = 1 INSERT: or your spouse/ IF Q.A7a = 2 INSERT: or your partness own your home?	er] currently
		Yes No Don't know Prefer not to say	2 98
#	E3a)	[IF Q.Ea_1 = 1 (YES OWN HOME), ASK; OTHERWISE, SKIP TO Q.E60] Following are some questions about your home. If you own more than one home, ple primary residence.	ase refer to your
#	E7) ⁵³	[DISPLAY Q's E7 & E8 ON SAME SCREEN] Do you currently have any mortgages on your home?	
		Yes No Don't know Prefer not to say	2 98
#	E8) ⁵⁴	Do you have any home equity loans? YesNo Don't know Prefer not to say	2 98
#	E20) ⁵⁵	[IF Q.E7 = 1 OR Q.E8 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.E15] Do you currently owe more on your home than you think you could sell it for today? Yes, owe more No Don't know	2
		Prefer not to say	

⁵² 2015: Changed format of question from a grid ("Do you currently own any of the following? – Your home") in 2012 to a single question in 2015. Minor wording changes to accommodate new question format.

⁵³ 2012: Minor wording changes (from "a mortgage" in 2009 to "any mortgages" in 2012).

⁵⁴ 2012: Minor wording changes (from "a home equity loan" in 2009 to "any home equity loans" in 2012).

⁵⁵ 2012: New question.

#	E15) ⁵⁶	[IF Q.E7 = 1 (YES), ASK; OTHERWISE, SKIP TO Q.E60] How many times have you been late with your mortgage payments in the <u>past 12 months</u> ? (If you have more than one mortgage on your home(s), please consider them all.)
		Never
#	E60) ⁵⁷	In the past 5 years, have increased housing costs (e.g., rent, mortgage) caused [IF Q.A7a = 3 INSERT: you/ IF Q.A7a = 1 OR 2 INSERT: your household] to cut back on other spending? Yes
#	E17)	[END OF SECTION E]

 ⁵⁶ 2015: Changed time frame of question (from 2 years in 2012 to 12 months in 2015). Tracking comparisons are not possible.
 ⁵⁷ 2024: New question.

#	P) ⁵⁸	[SECTION P: WEALTH & INCOME INEQUALITY]	
#	P60) ⁵⁹	[DISPLAY Qs P60, P51, P61 ON ONE SCREEN] At any time in your adult life (18 and older), did your parents or grandparents pa expense of yours (e.g., college, wedding, downpayment for a home, etc.)?	ay for a major
		Yes	
		No	
		Don't know	
		Prefer not to say	99
#	P51) ⁶⁰	Have you ever received a gift (<u>not</u> an inheritance) from your parents or grandpar \$10,000 or more?	rents that was worth
		Yes	
		No	
		Don't know	
		Prefer not to say	
#	P61) ⁶¹	Have you ever received an inheritance that was worth \$10,000 or more?	
		Yes	
		No, but I expect to in the future	
		No, and I do not expect to	
		Don't know	
		Prefer not to say	
#	P53)	[END OF SECTION P]	

⁵⁸ 2021: New section.
⁵⁹ 2024: New question. Replaces P50 from 2021.
⁶⁰ 2024: Minor wording changes (added "worth").
⁶¹ 2024: New question. Replaces P52 from 2021.

F) [SECTION F: CREDIT CARDS]

F1) How many credit cards do you have? Please include store and gas station credit cards but NOT debit cards.

1	1
2-3	2
4-8	3
9-12	
13-20	
More than 20	
No credit cards	7
Don't know	
Prefer not to say	

[IF Q.F1 = 1 -6 (HAVE CREDIT CARD, ASK; OTHERWISE, SKIP TO F12]

In the <u>past 12 months</u>, which of the following describes your experience with credit cards? (Select an answer for each)

[DO NOT RANDOMIZE]

		Yes	No	Don't know	Prefer not to say
F2_1)	I always paid my credit cards in full	1	2	98	99
F2_2)	In some months, I carried over a balance and was charged interest	1	2	98	99
F2_3)	In some months, I paid the minimum payment only	1	2	98	99
F2_4)	In some months, I was charged a late fee for late payment	1	2	98	99
F2_5)	In some months, I was charged an over the limit fee for exceeding my credit line	1	2	98	99
F2_6)	In some months, I used the cards for a cash advance	1	2	98	99

F12) [END OF SECTION F]

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F2)

[SECTION G: OTHER DEBT] G)

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#

#

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[IF Q.A7a = 3 INSERT: Do you/ IF Q.A7a = 1 OR 2 INSERT: Does your household] currently have G1) an auto loan? (This does not refer to an auto lease.)

	Yes	
	No	2
	Don't know	98
	Prefer not to say	
G20) ⁶²	Do you currently have any unpaid bills from a health care or medical ser hospital, a doctor's office, or a testing lab) <u>that are past due</u> ?	vice provider (e.g.,
	Yes	1
	No	2
	Don't know	
	Prefer not to say	99
G30) ⁶³	Do you currently have any student loans? If so, for whose education was taken out?	s this/were these lo
	Select all that apply.	
	[CODES 97, 98, 99 EXCLUSIVE]	
	[DISPLAY WITH BREAK ON THE LIST; INDENT PUNCHES 1-5]	
		[M]
	Yes, have student loan(s) for:	
	Yourself	1
	Your spouse/partner	2
	Your child(ren)	3
	Your grandchild(ren)	4
	Other person	
	No, do not currently have any student loans	
	Don't know	
	Prefer not to say	
	[IF Q.G30 = 1-5 (HAVE STUDENT LOAN), ASK; OTHERWISE, SKI	P TO O.G251
G35) ⁶⁴	How many times have you been late with a student loan payment in the	
	more than one student loan, please consider them all.)	<u></u> - (-
	Never, payments are not due on my loans at this time	1
	Never, I have been repaying on time each month	
	Once	
	More than once	
	Don't know	

⁶² 2012: New question.
⁶³ 2015: New question. Replaces G21 from 2012.
⁶⁴ 2015: New question.

G22)^{65,66} Are you concerned that you might not be able to pay off your student loans?

Yes	1
No	
Don't know	
Prefer not to say	
Prefer not to say	

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 $G25)^{67}$ In the <u>past 5 years</u>, how many times have you... (Select an answer for each)

[RANDOMIZE]

		Never	1 time	2 times	3 times	4 or more times	Don't know	Prefer not to say
G25_1) ⁶⁸	Taken out an auto title loan? Auto title loans are loans where a car title is used to borrow money for a short period of time. They are NOT loans used to purchase an automobile.	1	2	3	4	5	98	99
G25_2)	Taken out a short term "payday" loan?	1	2	3	4	5	98	99
G25_3) ^{69,}	Gotten an advance on your tax refund? This is sometimes called a "refund anticipation check" or "Rapid Refund" (Not the same as e-filing)	1	2	3	4	5	98	99
G25_4)	Used a pawn shop?	1	2	3	4	5	98	99
G25_5)	Used a rent-to-own store?	1	2	3	4	5	98	99

G60)⁷¹ In the last 12 months, have you used "Buy Now Pay Later" when making a purchase?

Buy Now Pay Later arrangements typically allow the buyer to split the cost of the purchase into a few equal payments. (Examples include Bill Me Later, Affirm, Klarna, and Afterpay.)

Yes	
No	
Don't know	
Prefer not to say	

⁶⁵ 2012: New question.

⁶⁶ 2015: Question base changed to correspond to G30 (new student loan question).

⁶⁷ 2012: New questions. The "Yes/No" scale in 2009 was replaced by a frequency scale ("How many times") in 2012, therefore tracking comparisons to 2009 are not possible. Minor wording changes to individual items (not documented here) to accommodate the new scale.

⁶⁸ 2012: Description of auto title loans added in 2012.

⁶⁹ 2012: Minor wording changes (from refund anticipation "loan" in 2009 to refund anticipation "check" in 2012).

⁷⁰ 2018: Question was removed in 2015 and reinstated in 2018.

⁷¹ 2024: New question.

G38)⁷² Have you been contacted by a debt collection agency in the <u>past 12 months</u>?

Yes	1
No	
Don't know	
Prefer not to say	

G23)⁷³ How strongly do you agree or disagree with the following statement?

Please give your answer on a scale of 1 to 7, where 1 = "Strongly Disagree," 7 = "Strongly Agree," and 4 = "Neither Agree Nor Disagree". You can use any number from 1 to 7.

	Strongly Disagree 1	2	3	Neither Agree nor Disagree 4	5	6	Strongly Agree 7	Don't know	Prefer not to say
I have too much debt right now	1	2	3	4	5	6	7	98	99

G10) [END OF SECTION G]

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⁷² 2015: New question.

⁷³ 2012: New question.

H) [SECTION H: INSURANCE]

H1) Are you covered by health insurance?

Yes	1
No	2
Don't know	
Prefer not to say	
There is a sugar the sugar	

$H30)^{74}$ In the <u>last 12 months</u>, was there any time when you...

		Yes	No	Don't know	Prefer not to say
H30_3)	Had a medical problem but DID NOT go	1	2	98	99
	to a doctor or clinic because of the cost				

H8) [END OF SECTION H]

⁷⁴ 2015: New questions.

M) [SECTION M: SELF-ASSESSMENT & LITERACY]

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M1) How strongly do you agree or disagree with the following statement?

Please give your answer on a scale of 1 to 7, where 1 = "Strongly Disagree," 7 = "Strongly Agree," and 4 = "Neither Agree Nor Disagree". You can use any number from 1 to 7.

	Strongly Disagree 1	2	3	Neither Agree nor Disagree 4	5	6	Strongly Agree 7	Don't know	Prefer not to say
I am good at dealing with day-to- day financial matters, such as checking accounts, credit and debit cards, and tracking expenses	1	2	3	4	5	6	7	98	99

M4) On a scale from 1 to 7, where 1 means very low and 7 means very high, how would you assess your overall financial knowledge?

Very Low 1	2	3	4	5	6	Very High 7	Don't know	Prefer not to say
1	2	3	4	5	6	7	98	99

M20)⁷⁵ Was financial education offered by a school or college you attended, or a workplace where you were employed?

Yes, but I did not participate in the financial education offered	1
Yes, and I did participate in the financial education	2
No	3
Don't know	98
Prefer not to say	99

[IF Q.M20 = 2 (PARTICIPATED), ASK, OTHERWISE, SKIP TO Q.M5a]

M21)⁷⁶ When did you receive that financial education?

[DO NOT RANDOMIZE]

		Yes	No	Don't know	Prefer not to say
M21_1)	In high school	1	2	98	99
M21_2) ⁷⁷	[IF Q.A5 = 4, 5, 6, 7] In college	1	2	98	99
M21_3)	From an employer	1	2	98	99
M21_4)	[IF Q.AM21 = 1 or 2] From the military	1	2	98	99

⁷⁵ 2012: New question.

⁷⁶ 2012: New questions.

⁷⁷ 2015: Question base updated to correspond to changes to A5 (education).

#	M5a)	Following are some multiple choice questions. If you don't know the answer, just select "don't know."
#	M6)	Suppose you had \$100 in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow?
		More than \$102
		Don't know
#	M7)	Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the money in this account?
		More than today1
		Exactly the same
		Less than today
		Don't know
		Prefer not to say
#	M8)	If interest rates rise, what will typically happen to bond prices?
		They will rise1
		They will fall
		They will stay the same
		There is no relationship between bond prices and the interest rate
		Don't know
		Prefer not to say
#	M31) ⁷⁸	Suppose you owe \$1,000 on a loan and the interest rate you are charged is 20% per year compounded annually. If you didn't pay anything off, at this interest rate, how many years would it take for the amount you owe to double?
		Less than 2 years
		At least 2 years but less than 5 years
		At least 5 years but less than 10 years
		At least 10 years
		Don't know
		Prefer not to say
		reler not to buy

⁷⁸ 2015: New question.

M50)⁷⁹ Which of the following indicates the highest probability of getting a particular disease?

[RANDOMIZE PUNCHES 1-3]

		There is a one-in-twenty chance of getting the disease
		25 out of every 1,000 people will get the disease
		Don't know
		Prefer not to say
ŧ	M9a)	Following are two statements. Please indicate whether each statement is true or false. If you don't know, just select "don't know."
		[RANDOMIZE Q.M9 AND Q.M10]
ŧ	M9)	A 15-year mortgage typically requires higher monthly payments than a 30-year mortgage, but the total interest paid over the life of the loan will be less.
		True1
		False2
		Don't know98
		Prefer not to say
ŧ	M10)	Buying a single company's stock usually provides a safer return than a stock mutual fund.
		True1
		False2
		Don't know98
		Prefer not to say
ŧ	M11)	[END OF SECTION M]

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⁷⁹ 2021: New question.

#	N)	[SECTION N: ADDITIONAL CLASSIFICATION QUESTIONS]	
#	N50)	These final questions are for statistical purposes only. As with the rest of this survey your answers ar completely confidential and anonymous.	e
#	N60) ⁸⁰	Which of the following best describes you? (Read list fully before selecting.)	
		Born in the U.S., both my parents born in the U.S., all my grandparents born in the U.S. Born in the U.S., both my parents born in the U.S., <u>at least one grandparent</u> born outside the U.S Born in the U.S., <u>at least one parent</u> born outside the U.S. I was born outside the U.S. Don't know Prefer not to say	2 3 4 98
#	N52) ^{81,8}	² Which of the following do you consider yourself to be?	
		Select all that apply.	
		[CODES 98, 99 EXCLUSIVE] [M]	
		Straight or heterosexual	
		Lesbian	
		Gay3	
		Bisexual	
		Transgender	
		Non-binary60	
		Something else	
		I'm not sure	
		Prefer not to say	
#	N37)	[END OF SECTION N]	
#	999)	[POINT OF COMPLETE]	

⁸⁰ 2024: New question.
⁸¹ 2021: New question.
⁸² 2024: Changed answer categories (added "non-binary" as a new answer choice, replaced "I don't know the answer" with "I'm not sure").